



Social Security Co-ordination and Social Security Reforms

SSCSSR(2009)2SDHRSR3FINREP

REPORT

SPEAKING DAYS ON SOCIAL SECURITY CO-ORDINATION

between Croatia and Serbia

1st and 2nd April 2009

Croatian Institute for Pension Insurance
Mihanovićevo 3
10 000 Zagreb

In the framework of the IPA “Social Security Coordination and Social Security Reforms” (SSCSSR) Joint Programme between the Council of Europe and the European Commission, the second round of Speaking Days between Croatia and Serbia was organised on 1-2 April 2009 in Zagreb(Croatia). The list of participants and the programme are presented in Annex I and Annex II respectively.

The purpose of the meeting was notably to solve long-term pending cases concerning pension and health insurance rights based on the existing Social Security Agreement between Serbia and Croatia. Moreover, the accent was put on providing interested beneficiaries with information on legal protection constituted with the above mentioned Agreement. The meeting also served to identify possible legal, administrative and/or procedural shortcomings in the Beneficiary Parties to this meeting and, the case need to be, decide whether, under the SSCSSR Programme, further activities could be organised to assist the Beneficiary parties in solving existing barriers in the coordination of social security rights.

The Delegations of both Beneficiary Parties were represented by experts and high-level administrative officials from the health and pension insurance area. List of clients who registered themselves for this Speaking Days was formed and all necessary data transferred to experts of both Beneficiary Parties several days before the event for the purpose of investigating possible problems. Participating experts were provided with blank application forms to be filled for those clients that will require further investigation regarding their case and for the clients who did not register, but attend Speaking Days.

During the two days meeting in total 140 cases have been examined. From this number 51 cases concerned the attending beneficiaries. Of these, 46 cases were from the area of pension insurance, while 12 cases were from the health insurance field. Within this total number, there were 8 cases that required expertise in both fields: pension and health insurance.

First day was dedicated to beneficiaries attending the Speaking days. According to the statistics prepared after the meeting, from the 51 attending beneficiaries:

- 29 were male
- 22 were female
- 36 were pensioners
- 4 were unemployed
- 11 were workers

The second day was mostly used for solving long-term pending cases concerning pension rights, for which cases attendance of actual beneficiaries was not essential. There were 89 such cases examined in total, most of them concerned with speeding up the administrative procedure, and some concerned with legal interpretations.

This final round of Speaking Days between Croatia and Serbia was closed on positive note, whereby delegations have exchanged all the necessary information based

on which further successful co-operation in field of pension and health insurance co-ordination will continue.



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LIST OF PARTICIPANTS

SPEAKING DAYS ON SOCIAL SECURITY CO-ORDINATION

between Croatia and Serbia

1st and 2nd April 2009

Croatian Institute for Pension Insurance
Mihanovičeva 3
10 000 Zagreb

CROATIA

Ms Teodora MARINOVIĆ

Head of the Department for International Co-operation, Revision and Appeals
Croatian Institute for Pension Insurance
Central Office

Ms Ksenija MILIĆ ŠTRKALJ

Head of the Department for Implementation of International Agreements
Croatian Institute for Pension Insurance
Central Office

Ms Anica GLAVIČIĆ

Senior Co-ordinator in the Department for International Co-operation, Revision and Appeals
Croatian Institute for Pension Insurance
Central Office

Ms Lenka PIRIĆ

Head of the Department for Implementation of International Agreements
Croatian Institute for Pension Insurance
Branch Office Zagreb

Ms Sandra ŠPOLJAR

Senior inspector in Department for International Insurance
Croatian Institute for Health Insurance
Central Office

SERBIA

Ms Verica RADUNOVIĆ

Assistant Head of the Department for International Agreements
Republic Fund for Pension and Invalidity Insurance

Mr Srđan TOMIN

Co-ordinator
Department for International agreements
Republic Fund for Pension and Invalidity Insurance

Ms Tatjana HRNJEZ

Co-ordinator
Department for International agreements
Republic Fund for Pension and Invalidity Insurance

Ms Aleksandra TODORVIĆ

Head of the Department for International Agreements
Republican Fund of Pension and Disability Insurance

Ms Snežana KALINIĆ

Head of the Department for International Agreements
Republic Fund for Health Insurance

SECRETARIAT

Council of Europe – DG III Social Cohesion

Ms Tatjana KOSTOVSKA

Programme Officer
SSC SSR Regional Programme Office

Ms Kristina HERCEG

Local Programme Officer for Croatia



Social Security Co-ordination and Social Security Reforms

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DRAFT PROGRAMME

SPEAKING DAYS ON SOCIAL SECURITY CO-ORDINATION

between Croatia and Serbia

1st and 2nd April 2009

Croatian Institute for Pension Insurance
Mihanovićeva 3
10 000 Zagreb

WEDNESDAY, 1st APRIL 2009

09:00 – 12:00 Speaking days – practical cases

12:00 – 14:00 Lunch break

14:00 – 16:00 Speaking days – practical cases

20:00 – 21:30 Dinner at Hotel “Dubrovnik”

THURSDAY, 2nd APRIL 2009

09:00 – 12:00 Speaking days – practical cases

12:00 – 14:00 Lunch break

14:00 – 16:00 Speaking days – practical cases

20:00 – 21:30 Dinner at Hotel “Dubrovnik”